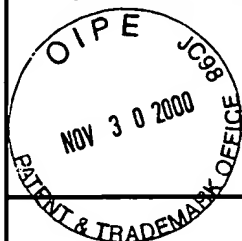


FORM PTO - 1449

## INFORMATION DISCLOSURE STATEMENT



ATTY DOCKET NO.: MSP-001

APPLICANT: Verdi et al.

SERIAL NO.: 09/522,162

FILING DATE: March 9, 2000

GROUP: 2756

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## U.S. PATENT DOCUMENTS

EXAM INIT.		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
MCA	A1	4,864,497	9/5/89	Lowry et al.			4/13/88
MCA	A2	5,404,518	4/4/95	Gilbertson et al.			6/30/94
MCA	A3	5,467,471	11/14/95	Bader			3/10/93
MCA	A4	5,734,890	3/31/98	Case et al.			8/22/95
MCA	A5	5,737,726	4/7/98	Cameron et al.			12/12/95
MCA	A6	5,819,267	10/6/98	Uyama			4/2/96
MCA	A7	5,822,744	10/13/98	Kesel			7/15/96
MCA	A8	5,870,768	2/9/99	Hekmatpour			1/10/97

## FOREIGN PATENT DOCUMENTS

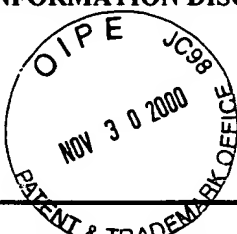
EXAM. INIT.		DOCUMENT NUMBER	DATE	COUNTRY CODE	CLASS	SUB CLASS	FILING DATE	ABSTRACT ONLY	ENGLISH LANG Y/N

## OTHER ART, JOURNAL ARTICLES, ETC.

EXAM. INIT.		OTHER DOCUMENTS: (Including Author, Title, Date, Relevant Pages, Place of Publication)
MCA	C1	Ackerman et al., "Answer Garden: A Tool for Growing Organizational Memory," <u>Proceedings of the ACM Conference on Office Information Systems</u> , pp. 31-39 (Cambridge, Massachusetts, April, 1990).
MCA	C2	Ackerman, "Expertise Networks as an Enabling Technology for Cyberspace Use," <u>Invited Paper, Joint White House PARC Conference on Leveraging Cyberspace</u> (Irvine, California, October, 1996).
MCA	C3	Ackerman et al., "Answer Garden 2: Merging Organizational Memory with Collaborative Help," <u>Proceedings of the ACM Conference on Computer-Supported Cooperative Work</u> , pp. 97-105 (Irvine, California, November, 1996).
MCA	C4	Kaufman, "Online Consulting Delivers Advice at Firm's Fingertips," <u>Mercury News</u> (Silicon Valley, California, May 30, 1998).

EXAMINER

DATE CONSIDERED

<b>FORM PTO - 1449</b> <b>INFORMATION DISCLOSURE STATEMENT</b> 		<b>ATTY DOCKET NO.:</b> MSP-001 <b>APPLICANT:</b> Verdi et al. <b>SERIAL NO.:</b> 09/522,162 <b>FILING DATE:</b> March 9, 2000 <b>GROUP:</b> 2756	<b>RECEIVED</b> <b>DEC 06 2000</b> <b>Technology Center 2100</b>
OTHER ART, JOURNAL ARTICLES, ETC.			
EXAM. INIT.		OTHER DOCUMENTS: (Including Author, Title, Date, Relevant Pages, Place of Publication)	
<i>MCA</i>	C5	McDonald et al., "Just Talk to Me: A Field Study of Expertise Location," <u>Proceedings of the 1998 ACM Conference on Computer Supported Cooperative Work</u> (Seattle, Washington, November, 1998).	
<i>MCA</i>	C6	Mainspring Communications, Inc., "Corporate Overview," < <a href="http://www.mainspring.com/BaseAll/AboutDoc/1,1045,23,00.html">http://www.mainspring.com/BaseAll/AboutDoc/1,1045,23,00.html</a> >, pp. 1-2 (downloaded February 17, 1999).	
<i>MCA</i>	C7	Mainspring Communications, Inc., "Products & Services," < <a href="http://www.mainspring.com/BaseAll/AboutDoc/1,1045,21,00.html">http://www.mainspring.com/BaseAll/AboutDoc/1,1045,21,00.html</a> >, pp. 1-2 (downloaded February 17, 1999).	
<i>MCA</i>	C8	Crosby, "Industry Snapshot: Business Services," Industry Zone < <a href="http://www.hoovers.com/features/industry/business.html">http://www.hoovers.com/features/industry/business.html</a> >, pp. 1-5 (downloaded February 26, 1999).	
<i>MCA</i>	C9	The Knowledge Base Knowledge Base, "The Future of Web Knowledge Delivery," < <a href="http://www.guidancecom.com/kbase/future.htm">http://www.guidancecom.com/kbase/future.htm</a> >, pp. 1-2 (downloaded February 26, 1999).	
<i>MCA</i>	C10	Mainspring Communications, Inc., "How We Differ," < <a href="http://www.mainspring.com/BaseAll/AboutDoc/1,1045,31,00.html">http://www.mainspring.com/BaseAll/AboutDoc/1,1045,31,00.html</a> >, pp. 1-3 (downloaded March 3, 1999).	
<i>MCA</i>	C11	Mainspring Communications, Inc., "Mainspring Success Stories," < <a href="http://www.mainspring.com/BaseAll/AboutDoc/1,1045,59,00.html">http://www.mainspring.com/BaseAll/AboutDoc/1,1045,59,00.html</a> >, pp. 1-3 (downloaded March 3, 1999).	
<i>MCA</i>	C12	Mainspring Communications, Inc., "Press," < <a href="http://www.mainspring.com/BaseAll/AboutDoc/1,1045,2,00.html">http://www.mainspring.com/BaseAll/AboutDoc/1,1045,2,00.html</a> >, pp. 1-4 (downloaded March 3, 1999).	
EXAMINER		DATE CONSIDERED	

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